



Weight & Test Solutions, Inc.
2000 W. Expressway 83
San Benito, TX 78586

March 19, 2020

To Our Valued Customers,

As a valued Weight & Test Solutions, Inc. partner, we take great pride in our relationship with you and in preserving the trust you extend to allow us to help your business run. I am writing you today to share our commitment to your business and to further reinforce your confidence in Weight & Test Solutions, Inc. as we work to mitigate the impact caused in our communities by COVID-19.

The health, safety, and well-being of our associates, our families, and our partners remain at the forefront. We have implemented an internal process for monitoring our employee's health status daily, our technicians and sales people as well as our staff are to report in with their body temperatures and an overall how they are feeling status every morning before arriving at our office or off site facility. We do have the ability to run remotely, should we see the need, now or in the future, based on the reporting in our area. We have complete attention on our people with whom we have the pleasure of working with every day. Our staff is focused on daily engagement throughout our organization, both in our South Texas and Mexico Operation. We are working to ensure our policies are adaptable to the current threats, and that they reinforce individual customer COVID-19 policies. All policy and related efforts are based on Federal, State, and Global best practices of the Centers for Disease Control & Prevention. **HYPERLINK** "<https://www.cdc.gov/>"

Weight & Test Solutions, Inc. remains fully operational and able to support all customer requirements at this moment. This includes all preventative maintenance contracts, emergency service requests, as well as support and consultative sales for purchasing requirements. We are at current stock levels on parts in our inventory and we are working closely with our vendors on delivery's that may affect us long-term. If service is required, you can reach us via our phone support system (956) 350-4395 Option#3 for Service, Option#4 for Sales, additionally you can request service from our website <https://wtsscales.com/contact-us.html>.

We will continue to communicate and collaborate as the situation changes. Without you the customer, we would not be here. It is critical to our daily lives. We appreciate the trust and confidence you place in all of us at Weight & Test Solutions, Inc.

Sincerely,

Aaron J. Voreis
General Manager/President
Weight & Test Solutions, Inc.
Authorized METTLER TOLEDO Distributor

References:

<https://www.cdc.gov/coronavirus/2019-ncov/downloads/community-mitigation-strategy.pdf>
<https://www.cdc.gov/coronavirus/2019-ncov/community/index.html>

19 de marzo de 2020

